

AMEX GOVERNMENT SERVICING

We are committed to providing your organization with support when you need it.



Government Premium Servicing Team
1-888-542-1222 Option 3 (M-F 9am-7pm EST)



Account Maintenance and Setups
aepremiumservicing@aexp.com

Additional Resources

Online Technical Help Desk
[Support for americanexpress.com/merchant](http://americanexpress.com/merchant)
1-888-542-1222 option 3 (M-F 9am-7pm EST)

1099K/Federal or State Backup Withholding
[1-888-542-1222 \(M-F 9am-7pm EST\)](tel:1-888-542-1222)

Voice authorizations (fees may apply) or report fraud
Voice authorization system issues or use of automated system to verify Card Member information
1-800-528-2121 (24/7)