

# AMEX GOVERNMENT SERVICING

We are committed to providing your organization with support when you need it.



**Government Premium Servicing Team**  
1-888-542-1222 Option 3 (M-F 9am-7pm EST)



**Account Maintenance and Setups**  
[aepremiumservicing@aexp.com](mailto:aepremiumservicing@aexp.com)

## Additional Resources

**Online Technical Help Desk**  
Support for [americanexpress.com/merchant](https://americanexpress.com/merchant)  
1-888-542-1222 option 3 (M-F 9am-7pm EST)

**1099K/Federal or State Backup Withholding**  
1-888-542-1222 (M-F 9am-7pm EST)

**Voice authorizations (fees may apply) or report fraud**  
Voice authorization system issues or use of automated system to verify Card Member information  
1-800-528-2121 (24/7)