

**OPERATING INDICATORS BY FUNCTION**

For the Fiscal Years 2016-2025

	2025	2024	2023	2022	2021
<b>General Government</b>					
<b>Department of Revenue</b>					
Number of tax returns filed electronically	11,657,661	11,522,993	11,099,109	10,661,970	10,849,874
Number of tax returns processed	12,696,930	12,830,456	12,525,216	12,229,201	12,772,595
Number of individual refunds direct deposited	2,443,405	2,224,464	2,313,252	2,013,686	2,223,632
Number of individual refunds processed	3,075,140	3,114,662	3,010,256	2,664,561	2,963,570
Number of pieces of incoming mail	2,094,788	2,786,742	2,789,629	3,201,916	3,759,578
Number of pieces of outgoing mail	4,850,924	7,179,042	4,752,256	5,245,111	7,453,330
<b>Department of Administration</b>					
Construction projects administered	3	3	1	5	4
Construction value excluding design fee (thousands)	\$ 231,957	\$ 161,916	\$ 43,623	\$ 16,715	\$ 8,845
<b>USS North Carolina Battleship Commission</b>					
Visitation to USS North Carolina Battleship	237,885	232,033	187,771	209,530	126,225
<b>Primary and Secondary Education</b>					
<b>Public School (K-12)</b>					
Public school enrollment	1,575,297	1,578,765	1,573,840	1,563,458	1,558,633
Total high school graduates	115,145	109,797	107,531	101,244	107,375
Graduate intention to pursue further education	75.2%	75.8%	76.2%	75.6%	75.4%
<b>Higher Education</b>					
<b>Community Colleges</b>					
Number of students (annualized FTE)	255,509	241,304	227,974	219,655	214,608
Number of certificates and degrees awarded	60,609	61,836	56,163	63,831	61,690
<b>Universities</b>					
Number of regular term students (FTE)	225,112	221,637	217,906	221,485	220,391
Number of certificates and degrees awarded	63,946	64,049	62,649	62,930	60,692
<b>Health and Human Services (4)</b>					
<b>Department of Health and Human Services</b>					
Medicaid recipients	3,050,959	2,906,417	2,861,926	2,618,162	2,423,504
Food stamp recipients	1,856,360	2,014,547	1,974,325	2,002,376	1,809,263
Clients served by mental health facilities	1,240	1,367	1,075	1,386	1,826
Clients served by developmental disabilities facilities	680	712	751	805	895
Clients served by substance abuse facilities	1,938	2,963	1,974	2,572	3,564
Clients served by neuro-meds facilities	282	302	333	379	436
Children served through subsidized child care	57,327	65,259	92,846	85,825	85,273
Participation in Special Supplemental Nutrition Program	255,953	235,902	265,272	253,547	252,719
Clients served through Work First	20,872	23,973	31,594	29,631	30,276
NC Health Choice annual enrollment	-	-	-	78,021	101,032

Source: Financial reporting entities listed in the table.

Table 18

2020	2019	2018	2017	2016
9,292,526	9,163,552	8,837,553	8,418,279	7,941,295
11,102,781	11,323,904	11,217,334	11,150,416	10,946,995
1,850,823	1,875,194	1,806,510	1,825,815	1,453,984
2,539,044	2,717,162	2,683,039	2,753,655	2,308,133
3,608,395	4,186,563	4,160,827	4,580,005	5,219,418
6,355,203	8,814,460	8,934,110	9,050,706	9,083,964
3	3	1	2	8
\$ 4,935	\$ 139	\$ -	\$ 33,309	\$ 72,824
173,919	187,570	211,596	218,479	212,369
1,580,754	1,579,332	1,582,118	1,545,614	1,538,310
109,518	107,095	103,261	101,991	99,183
78.8%	81%	82%	85.9%	83.8%
239,554	230,140	219,176	222,461	220,312
63,438	65,305	63,226	62,131	58,960
219,021	216,959	213,218	209,401	205,119
57,939	55,874	54,838	53,236	51,799
2,097,451	2,073,052	2,247,663	2,200,011	2,198,496
1,739,775	1,797,272	1,345,157	1,436,586	1,609,669
2,167	3,017	3,062	3,110	3,146
954	985	1,136	1,156	1,161
3,883	3,374	3,466	3,496	3,512
502	515	612	644	683
119,550	120,017	122,924	105,755	112,545
220,455	221,206	230,071	240,691	244,652
34,022	38,576	27,436	26,415	31,015
120,729	109,644	94,698	90,589	81,897

Continued

**OPERATING INDICATORS BY FUNCTION (Continued)**

For the Fiscal Years 2016-2025

	2025	2024	2023	2022	2021
<b>Economic Development</b>					
<b>Economic Development Partnership of North Carolina</b>					
Jobs generated company recruitment/expansion	29,983	13,888	13,887	30,546	25,796
Capital investment (thousands)	\$ 25,300,000	\$ 10,500,000	\$ 9,670,000	\$ 13,250,000	\$ 9,275,000
<b>Department of Commerce</b>					
Total employed	5,089,872	5,079,071	5,047,952	4,929,061	4,769,039
Percentage of unemployment	3.7%	3.6%	3.3%	3.4%	4.6%
<b>Environment and Natural Resources</b>					
<b>Department of Environmental Quality</b>					
Public drinking water systems in compliance	99%	99%	99%	99%	99%
<b>Department of Natural and Cultural Resources</b>					
Visitation to state parks	16,983,380	20,261,169	19,540,013	20,924,142	23,459,561
Visitation to historical sites and museums	4,752,659	4,550,811	4,404,132	4,019,105	2,950,439
Visitation to state aquariums	1,339,675	1,363,494	1,409,637	1,309,703	862,418
Visitation to N.C. Zoo	1,048,815	1,060,354	966,263	1,008,296	636,448
<b>Wildlife Resources Commission</b>					
Hunting licenses sold	188,220	195,182	196,974	201,869	200,969
Fishing licenses sold (inland and coastal)	794,444	707,193	725,590	771,624	920,244
Combination hunting/fishing licenses sold	113,000	126,470	151,818	168,079	167,682
Vessels registered	172,507	171,483	170,078	182,146	188,883
<b>Public Safety, Corrections and Regulation (3)</b>					
<b>Department of Public Safety &amp; Department of Adult Corrections</b>					
Incarcerated adult offenders	31,781	31,943	30,815	29,977	29,113
Supervised adult offenders	75,013	71,486	77,654	76,292	77,463
Juvenile offenders	4,840	5,262	5,270	5,361	4,299
<b>Administrative Office of the Courts</b>					
Cases disposed as a % of cases filed-Superior Court	100%	100%	100%	100%	100%
Cases disposed as a % of cases filed-District Court	100%	100%	100%	100%	100%
<b>Agriculture</b>					
<b>Department of Agriculture and Consumer Services</b>					
Motor fuel dispensers tested (1)	76,875	80,504	101,898	100,061	5,061
Rejection rate	5.0%	3.9%	8.2%	6.92%	12.6%
Retail scales tested (2)	32,748	30,447	27,919	38,484	1,479
Rejection rate	2.8%	2.8%	5.5%	5.16%	12.9%

Table 18

2020	2019	2018	2017	2016
18,304	22,061	20,794	15,748	14,806
\$ 5,630,000	\$ 3,325,257	\$ 3,580,000	\$ 3,831,981	\$ 4,245,981
4,430,134	4,868,076	4,787,584	4,700,760	4,614,694
7.5%	4.2%	4.2%	4.2%	4.9%
98%	98%	98%	99%	97%
17,391,643	17,866,517	19,153,780	19,038,513	18,053,654
2,451,425	4,506,115	4,014,046	5,488,204	5,480,871
801,738	690,809	1,376,820	1,347,641	1,233,070
490,829	864,138	839,963	870,882	755,567
186,284	176,847	144,380	141,448	145,029
790,572	742,253	743,316	779,184	789,049
162,681	139,878	146,772	152,801	161,847
186,594	173,732	173,740	176,585	179,485
31,506	36,053	37,104	37,487	37,440
94,937	100,348	97,798	99,313	100,881
4,632	5,349	6,075	6,613	7,170
100%	100%	100%	100%	100%
100%	100%	100%	100%	100%
81,907	117,459	116,709	106,614	91,525
6.1%	33.06%	27.7%	11.49%	13%
23,028	27,110	33,630	31,994	33,270
8.3%	7.6%	7.7%	8.7%	9.4%

(1) Governed by Gasoline and Oil Inspection Law (General Statute 119)

(2) Governed by North Carolina Weights and Measures Act (General Statute 81A)

(3) Beginning in fiscal year 2023, The Department of Adult Corrections is displayed in the title as it was created as a separate agency in fiscal year 2023.

(4) The NC Health choice program no longer exists and shows a 100% decrease in fiscal year 2023 compared to fiscal year 2022, due to a legislative change resulting in an increase in enrollment for Medicaid.