

# CREATE MANAGE AND PRINT INVOICES



# **QUICK REFERENCE GUIDE**

The purpose of this Quick Reference Guide (**QRG**) is to provide a step-by-step guide of how to *create, manage, and print invoices* in the North Carolina Financial System (**NCFS**).

#### Introduction and Overview

This QRG offers a comprehensive overview of key invoice processes in NCFS Accounts Receivable (AR). It explains how to create invoices either manually or from a sales order, manage invoices (including duplicating and reviewing), and print invoices for distribution or record-keeping. Following these steps helps ensure accurate billing, organized receivables records, and a streamlined invoicing workflow.

## **Create Manual Invoice Transaction**

Complete the following steps to log in to NCFS:

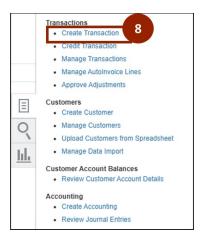
- 1. Click the Company Single Sign-On (SSO) button.
- 2. Enter your dac.nc.gov email address.
- 3. Click **Next**, then enter your **password**.
- 4. Navigate to the *Home* page.
- 5. While on the *Home* screen, click the **Receivables** tab.
- 6. In the Receivables tab, select **Billing**.



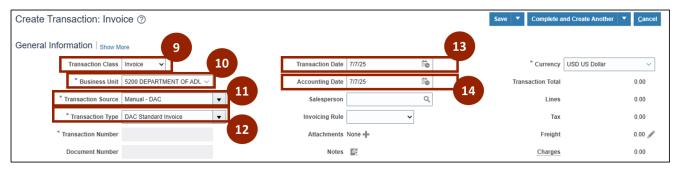
7. On the *Billing* page, click the **Task** icon.



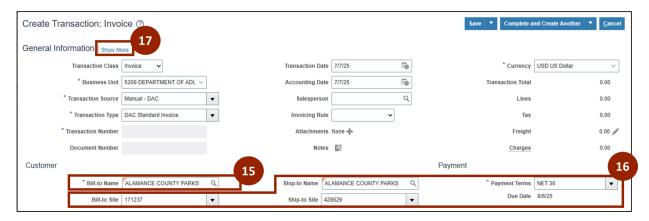
8. Select Create Transaction.



- 9. In the Transaction Class field, select Invoice.
- 10. In the Business Unit field, choose 5200 Department of Adult Correction.
- 11. From the *Transaction Source* dropdown, select **Manual DAC.**
- 12. The *Transaction Type* field will automatically populate with **DAC Standard Invoice** once the *Transaction Source* is selected.
- 13. Enter the *Transaction Date* (this can be backdated if necessary).
- 14. Specify the Accounting Date.



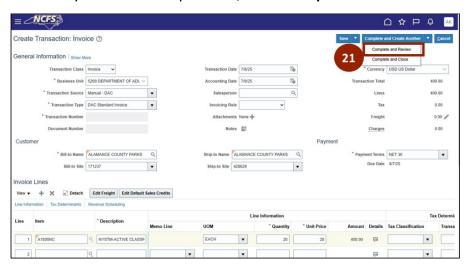
- 15. Enter the relevant customer in the Bill-to Name field.
- 16. After entering the *Bill-to Name*, the remaining fields in the *Customer* section will automatically populate. *Payment Terms* will default to **NET30** (payment due within 30 days).
- 17. Click the **Show More** link to view additional customer details.



- 18. Enter a value in the *Description* field (for non-physical products).
- 19. Specify the Quantity (19a) and Unit Price (19b).
- 20. Click **Save** to update the header information.



21. When all necessary information is provided, select Complete and Review.



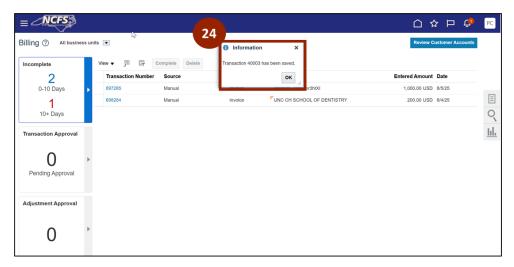
22. Thoroughly review the invoice – to be valid, the status must say Complete.



23. Click Save and Close.



24. You are returned to the *Billing* overview screen, and a confirmation pop-up box appears to confirm the creation of the transaction.



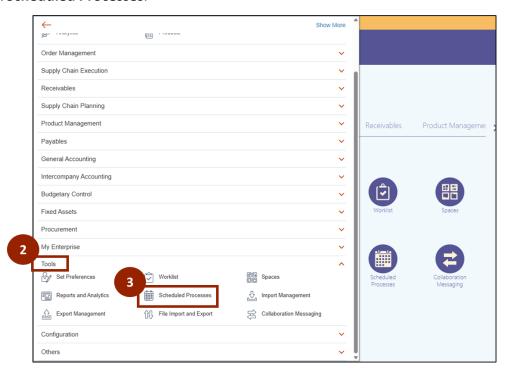
#### Create Invoice from Sales Order using AutoInvoice

To create an invoice from a sales order in NCFS, follow these steps:

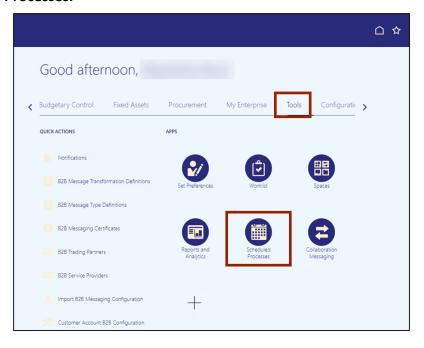
1. From the *Home* page, click the **Navigator** menu (located in the upper left corner of the screen).



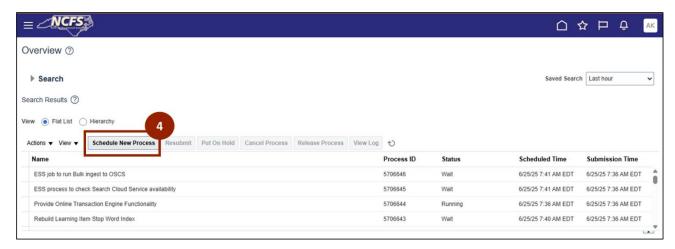
- 2. Select Tools.
- 3. Click Scheduled Processes.



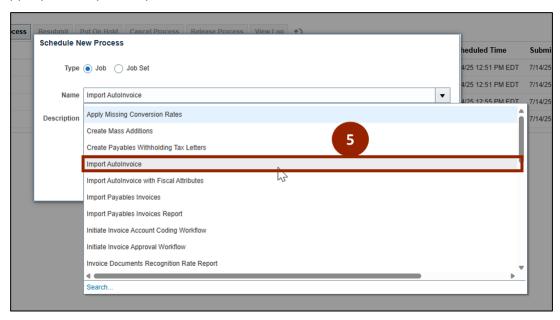
**NOTE**: Alternatively, from the *Home* page, you may select the **Tools** tab and then click **Scheduled Processes.** 



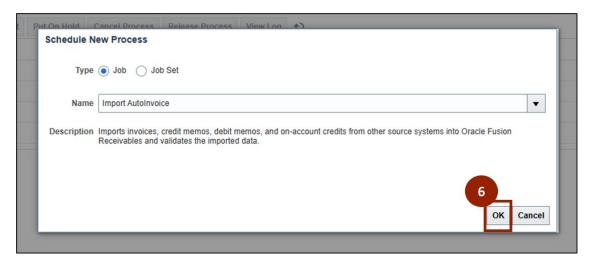
4. On the **Scheduled Processes Overview** page, select the **Schedule New Process** button.



5. In the *Name* field, enter the keywords **Import AutoInvoice** to run, then select the appropriate report or process from the search results.

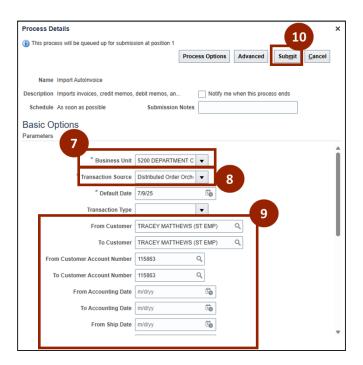


# 6. Click OK.

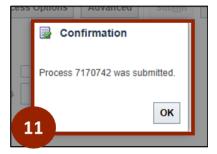


- 7. Select the appropriate Business Unit from the list.
- 8. In the *Transaction Source* field, select **Distributed Order Orchestration (Sales Order)** to ensure you are importing sales order data.
- 9. If needed, enter additional details in the following fields to further refine your invoice selection:
  - From Customer
  - To Customer
  - From Customer Account Number
  - Sales Order Details

#### 10. Click Submit.



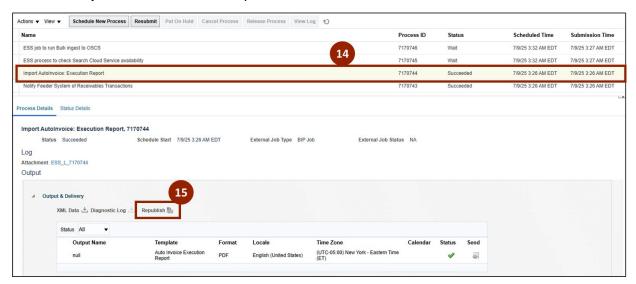
11. A *Confirmation* will pop up after submission.



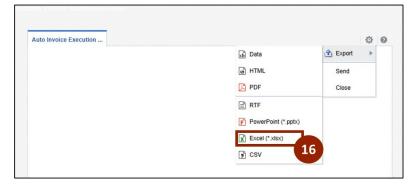
- 12. The process will appear in the Scheduled Processes list; monitor the status *Paused, Wait, Running, Ready, Succeeded,* or *Error*.
- 13. Click the **refresh** icon as needed to update the status of the scheduled processes.



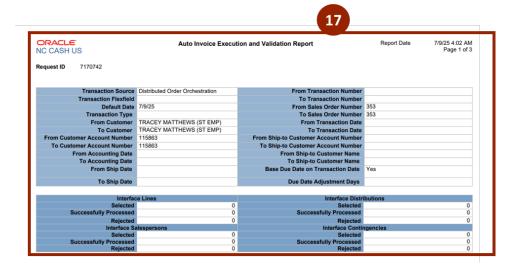
- 14. Once the process status says Succeeded, select the process row.
- 15. Click **Republish** to access the report.



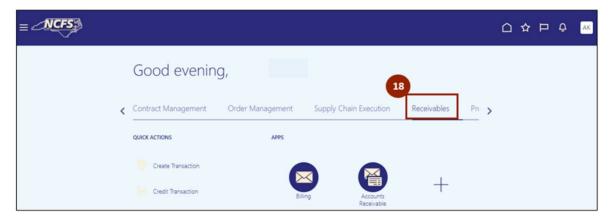
16. Click **Export** to save the report in your desired format.



17. The report downloads in the selected format.



18. To check if an invoice has been created from a sales order, navigate to the *Home* page and select **Receivables.** 



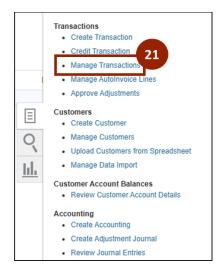
19. Within the Receivables tab, select Billing.



#### 20. Click the **Task** icon.



# 21. Select Manage Transactions from the Task Menu.



- 22. In the *Transaction Source* field, input **Distribution Order Orchestration.**
- 23. In the Reference field, input Sales Order number.
- 24. If the invoice has been created, it will appear as a transaction.

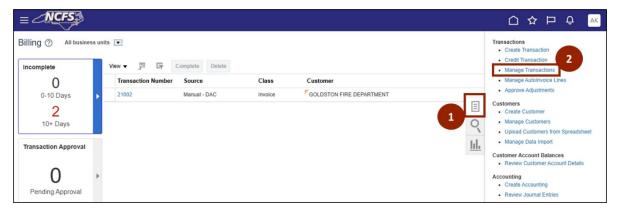


#### Create a Duplicate Manual Invoice Transaction

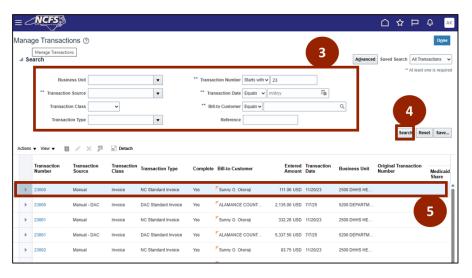
Duplicating an invoice in NCFS lets you quickly create a new invoice that carries over the customer and line details of an existing one—saving time and ensuring consistency.

To manually create a duplicate invoice transaction, follow the steps below:

- 1. From the *Billing* page, click the **Task** icon.
- 2. Select Manage Transactions.



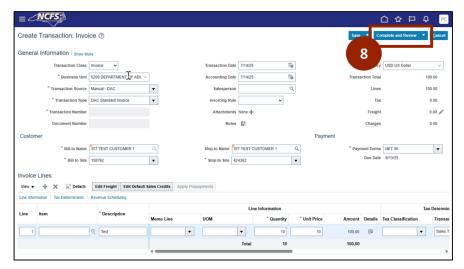
- 3. Enter the **relevant details** in the required fields.
- 4. Click Search.
- 5. Select the **relevant transaction** from the search results.



- 6. Click the **Actions** dropdown.
- 7. Select **Duplicate**.



8. Edit the invoice as needed, then select **Complete and Review.** 



9. When complete, click Save and Close.



## Review an Invoice (Option 1)

To review the transaction using the alternative method, please follow these steps:

- 1. Begin from the *Home* page or click the **Home** icon.
- 2. While on the *Home* screen, click the **Receivables** tab.
- 3. In the Receivables tab, select Billing.



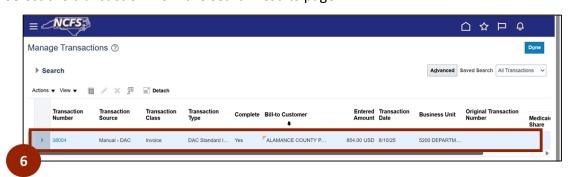
4. On the *Billing* page, click the **Search** icon.



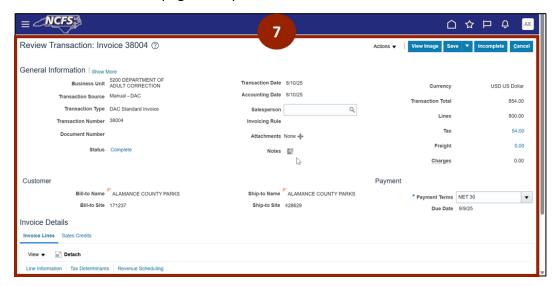
5. Enter the Transaction Number and click Search.



6. Select the transaction from the search results page.



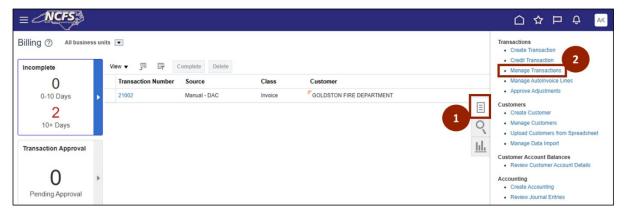
7. The *Review Transaction* page will open. Review the transaction as needed.



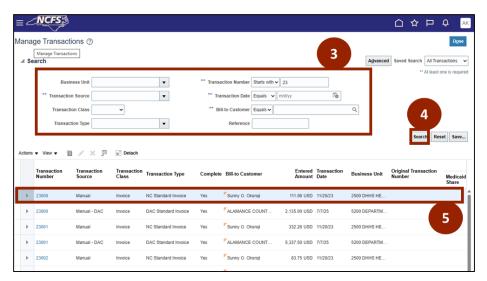
#### Review an Invoice (Option 2)

To review an invoice transaction, follow the steps below:

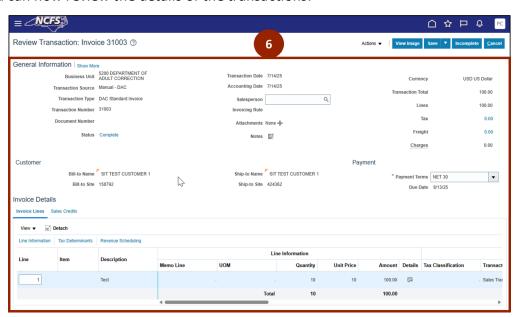
- 1. On the Billing page, click the Task icon.
- 2. Select Manage Transactions.



- 3. Enter the relevant details in the required fields.
- 4. Click the Search button.
- 5. Select the **relevant transaction** from the search results.



6. You can now review the details of the transactions.



#### **Print Invoice**

To print an invoice, follow the steps below:

1. Begin from the *Home* page or click the *Home* icon to navigate to the home page.



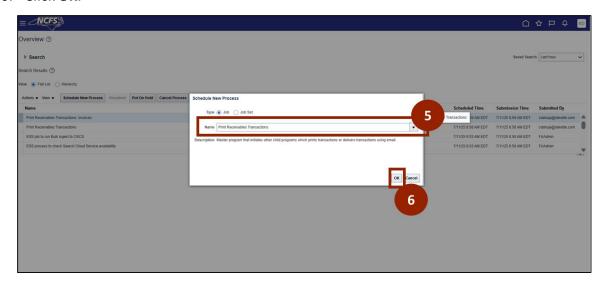
- 2. Click the **Tools** tab.
- 3. Select Scheduled Processes.



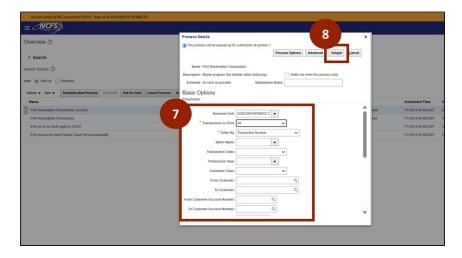
4. Click the Schedule New Process button.



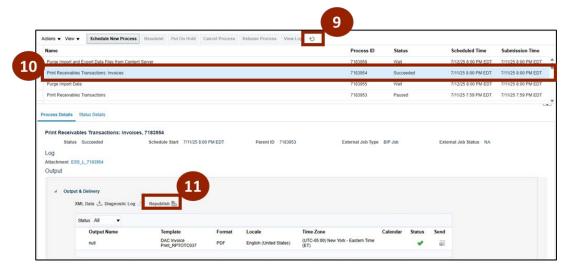
- 5. Enter **Print Receivables Transactions** in the *Name* field.
- 6. Click OK.



- 7. Enter the relevant values in the following fields:
  - Business Unit
  - Transactions to Print
  - Order By
  - From Transaction Number
  - To Transaction Number
  - Invoice Template Name
- 8. Click Submit.



- 9. Click the **Refresh** icon until the status of the process changes to Succeeded.
- 10. Select the row with the process you want to print.
- 11. Click Republish.



- 12. Select the Gear icon.
- 13. Select Export.
- 14. Select PDF.





15. The invoice is downloaded and ready to print.

## Wrap-Up

NCFS users can *create, manage, and print invoices using manual or automated methods* to support accurate and timely financial recordkeeping, as outlined above.

#### **Additional Resources**

#### **Instructor Led Training (ILT)**

AR107: Manage Billing

#### **Change Record**

Effective Date 11/18/2025

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